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**CITY OF TIGARD LAUNCHES COMMUNITY DEVELOPMENT HUB,
A NEW ONLINE PORTAL TO ENHANCE SERVICES**

The City of Tigard is announcing the release of the Community Development Hub, which is a new online portal that will improve permitting, planning and licensing services for customers.

Beginning June 24, the Community Development Hub will allow customers to apply for trade permits, request permit inspections, pay fees, and view records through a single platform. Online submission of trade permit applications, fee payments, and inspection requests will be available 24/7.

The new system creates a one-stop shop for online services by replacing four non-integrated systems.

The Community Development Hub has several user-friendly features, including:

- Automatic email notifications at key points in the process,
- List of all steps in the process, including the real-time status of each step (not started, passed, failed, etc.).
- Graphic summary of key application details for easy tracking and management, including one-click inspection requests and invoice payments, and
- Visual display of multiple applications on a personalized dashboard for quick access.

Additional services such as renewing business licenses, viewing plan and permit corrections electronically, and submitting additional types of applications will become available later this year.

Visit www.tigard-or.gov/communitydevhub to access the new online portal and learn more about it.

For those needing in-person help transitioning to the new system, visit the City of Tigard Permit Center anytime Monday-Thursday from 8 AM – 5PM at 13125 SW Hall Blvd in Tigard. Customers can also call or email the City's Building Division, Engineering Division, Planning Division, or Licensing Division for assistance. Contact information is available at www.tigard-or.gov/communitydevhub.

About the Community Development Department:

Tigard's Community Development Department works with residents and businesses to build a stronger, more connected, and equitable community. Their efforts focus on supporting healthy, sustainable land development, expanding housing options for all incomes and ages, strengthening the local economy with diverse business and job opportunities, ensuring transportation investments benefit everyone and creating vibrant public spaces that reflect Tigard's diversity. These all help to advance the City's vision of being walkable, healthy, and accessible to all.